



Check-in and Check-out Times:

Check-in begins at 3:00 pm on the day of your arrival. Our staff will be on site from 3:00 pm-5:30 pm to welcome you and get you settled. Please let us know when you plan on arriving so we can be ready for you.

Early Check-in is available for a 50.00 fee upon availability.

Check-out is at 11:00am on the day of your departure. At this time we are not able to accommodate late check out.

Maximum occupancy is 2 guests per suite. We do not provide or allow any additional sleeping options including air mattresses, cots, pack and plays, etc.

Payment Terms: A non refundable deposit has been collected at the time of reservation. The remainder of your balance will be charged within 14-days of your arrival. Bookings become non refundable 14 days prior to your arrival date.

Parking: Free on site parking.

Franziska Haus
10305 NE Fox Farm Rd. Dundee OR. 97115
503-899-9043
franziskahaus.com



Damage & Incidentals Policy

At Franziska Haus, we take great pride in maintaining a beautiful and comfortable environment for all guests. To ensure a quality experience for everyone, we ask guests to treat the property with care and respect.

1. Security Hold

A temporary hold of \$250 may be placed on your credit card 1 day prior to arrival to cover potential damages or incidental charges. This is not a charge, and the hold will be released within 5–7 business days after check-out, provided no damage or additional cleaning is required.

2. Guest Responsibility

Guests are responsible for any damage to rooms, furnishings, linens, or common areas that occurs during their stay due to negligence or misuse. This includes, but is not limited to:

- Broken or missing items
- Excessive cleaning required (e.g., spills, stains, smoke odors)
- Damage to walls, furniture, fixtures, or appliances
- Unauthorized pets

3. Charges

If damage or excessive cleaning is found after check-out:

- The cost of repair, replacement, or deep cleaning will be assessed and charged to the card on file.

A detailed statement of any charges will be provided.

4. Reporting

We kindly ask that any accidental damage or issues be reported to us as soon as possible during your stay. Prompt communication may help avoid or reduce charges.

Franziska Haus
10305 NE Fox Farm Rd. Dundee OR. 97115
503-899-9043
franziskahaus.com